Critical Information Summary – UNLIMITED 3GB

Valid from 01 November 2017

Information About The Service

Description of the Service

UNLIMITED 3GB is a mobile plan where you make a set payment giving you certain unlimited services for a 28 day period (see What's Included below). You need to purchase and activate an amaysim SIM card online from: www.amaysim.com.au

Is UNLIMITED 3GB bundled with any other Telecommunications Services?

No, you bring your own mobile, tablet or laptop.
You may purchase additional Data Packs which can be used with UNLIMITED 3GB.

What's Included

When you're in **Australia** the following services are included in your $29.90 payment:

- Unlimited standard national calls to landlines
- Unlimited standard national calls to mobiles
- Unlimited Calls to 13 & 18 numbers
- Unlimited standard national SMS and MMS
- Unlimited Calls to voicemail
- 3GB of data (excess 15.4c/MB or $10/GB)
- Unlimited standard international calls to: China, Hong Kong, India, Japan, Malaysia, New Zealand, Singapore, South Korea, United Kingdom, USA.
- Unlimited standard SMS / MMS to: Austria, Bangladesh, Cambodia, Canada, Chile, China, Croatia, France, Germany, Greece, Hong Kong, Hungary, Indonesia, India, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, USA and Vietnam

Additional services at low rates. Personal use only & Fair Go policy applies. Calls to amaysim service numbers (555,568,567) are free. Please see our full list of rates in the Price Table.

What's Not Included

Some additional services are not included in UNLIMITED 3GB but are still available at amaysim's low rates including:

- International calls and SMS/MMS (other than the inclusions listed above)
- International roaming and data roaming
- Video calls, satellite calls and call diversions
- Premium SMS (19 numbers)
- Social Media SMS alert services
- Any Network Service number beginning with the prefix 12
- Third party content like ringtones, wall paper, applications or any other non-amaysim service
- Calls and SMS to 19 numbers cannot be made using amaysim

Minimum Term

28 days. (Automatically renews every 28 days)

Total Minimum 28 day Plan Cost

Total minimum cost is $29.90 for 28 days. You may incur two charges of $29.90 in a given month.

Total Maximum 28 day Plan Cost

The maximum 28 day charge payable will depend on whether you exceed the allowances under the plan e.g. some international Calls or Premium services will be added to your bill or need to be covered by payment of extra credit.

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Information About Pricing

Early Termination	With amaysim, there is no minimum term contract, so you can cancel whenever you want. There is no fee for cancellation. We just ask that you send an email to service@amaysim.com.au. Please note, you could receive invoices with delayed usage charges up to 2 months after you disconnect. If you terminate the plan during a 28 day period without using up your allowance your maximum charge will be the amount you paid for your plan. You will also be charged for any additional usage over these allowances.
Cost of 2 Minute Standard National Call	UNLIMITED
Cost Standard National SMS	UNLIMITED
Cost of 1MB of Data in Australia	Included data $0.0097 / MB
Data Top-Ups	As a Post-paid customer, if you go over your 3GB limit of included data, we'll automatically top you up with 1GB for $10.00. Each time you use all of your data inclusion we'll give you another 1GB for $10.00. At the end of your billing month, you'll automatically be moved back to your plan's inclusions and charges. Data Top-Up inclusions will expire at the same time as your existing Unlimited plan. Data Top-Ups will be measured in kilobytes, and includes uploads and downloads. The cost of 1MB for additional data under the 1GB Data Top-Up feature is $0.0098. Pre-paid customers may manually add Data Top-Ups where required or use the excess data rate of 15.4c / MB.

Other Information

Using Your Service Overseas	amaysim's roaming service operates in a number of countries so that you can stay in touch with family, friends and colleagues. Just be aware that while it's easy to connect, charges for international roaming are higher so make sure you review our roaming service charges.
Spend Management Tools	To check your balance or to view your bills or usage, login to My amaysim
Help and Support	If you have any questions, go to www.amaysim.com.au/help, click on the Live Chat link, email service@amaysim.com.au, call 567 free from your amaysim mobile in Australia, or call +61 2 8307 2484 from any other phone (standard call charges apply). Should you wish to access amaysim's complaints handling process please see www.amaysim.com.au/terms-policies The Telecommunications Industry Ombudsman is contactable at: www.tio.com.au/about-us/contact-us, by phone on 1800062058, by Fax on 1800628614, by post at PO Box 276 Collins Street West, Vic, 8007.
This is a summary only – full legal Terms and pricing available at:	www.amaysim.com.au/terms-policies

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