

Critical Information Summary – 10GB Data Plan

Valid as of 30 October 2017

Information About The Service

Description of the Service

Our 10GB Data Pack is a SIM only product which provides 10GB of data for use with your mobile, tablet or laptop. You need to purchase and activate an amaysim SIM.

Is the 10 GB Data Pack bundled with any other Telecommunications Services?

No, you supply your own device. The 10GB Data Pack can be purchased with any of amaysim's mobile plans.

What's Included

The 10GB Data Pack costs \$99.90 and has the following features:

- 365 day expiry
- 1KB Data Rounding
- Excess rate 15.4c / MB
- Downloads and uploads included
- All in Australia

T&Cs & Fair Go policy applies.

For a full list of rates go to: www.amaysim.com.au/terms-policies

What's Not Included

amaysim DATA is a SIM only product and does not come with a dongle or other hardware device. Not available for some proprietary Blackberry services such as email, data MMS or internet.

Minimum Term

365 days.

Information About Pricing

Total Minimum Monthly Plan Cost Total minimum cost is \$99.90 for 365 Days.

Total Maximum Monthly Plan Cost The maximum monthly charge payable will depend on whether you exceed the monthly data allowance under the plan. Excess data rate is 15.4c / MB

Critical Information Summary – 10GB Data Plan Continued

Early Termination

With amaysim, there is no minimum term contract, so you can cancel whenever you want. There is no fee for cancellation. We just ask that you send an email to service@amaysim.com.au. Please note, you could receive invoices with delayed usage charges up to 2 months after you disconnect.

If you terminate the plan during a 365 day period without using up your allowance your maximum charge will be the amount you paid for your plan. You will also be charged for any additional usage over these allowances

Cost of 1MB of Data in Australia

\$99.90 10GB Data Pack:

- Included data \$0.0098 / MB
- Excess data rate 15.4c / MB

Other Information

Using Your Service Overseas

amaysim's roaming service operates in a number of countries so that you can stay in touch with family, friends and colleagues. Just be aware that while it's easy to connect, charges for international roaming are higher so make sure you review our [roaming](#) service charges.

Spend Management Tools

To check your balance or to view your bills or usage, login to My amaysim www.amaysim.com.au/my-account/login

Help and Support

If you have any questions, go to www.amaysim.com.au/help, click on the Live Chat link, email service@amaysim.com.au, call 567 free from your amaysim mobile in Australia, or call 1300808300 from any other phone (standard call charges apply).

Should you wish to access amaysim's complaints handling process please see www.amaysim.com.au/terms-policies

The Telecommunications Industry Ombudsman is contactable at: www.tio.com.au/about-us/contact-us, by phone on 1800062058, by Fax on 1800630614, by post at PO Box 276 Collins Street West, Vic, 8007.

This is a summary only – full legal Terms and pricing available at:

www.amaysim.com.au/terms-policies