

# Dictionary

Valid as at 8 July 2024

**ACMA** means the Australian Communications and Media Authority.

**amaysim** means amaysim Mobile Pty Ltd, ABN 82 645 692 093, an Optus Group Company.

**amaysim nbn Home Internet** means the amaysim internet telephony to Your premises over a single connection utilising the National Broadband Network or similar type network.

**Activation** means the initial procedure described in the Service Description to activate the Service, which you must complete in order to use the Service.

**Activation Hotline** means the amaysim Activation service, reached by dialling 567 from an amaysim network telephone.

**Active Period** means the period between recharge and expiry of Airtime Credit, as further described in the section of the Service Description titled "Airtime Credit Validity".

**Agreement** is defined in clause 1.2 of the General Terms.

**Airtime Credit** means the amount of credit (expressed, for convenience, as a monetary value) that you have purchased for a particular amaysim MSN, from which charges for the use of the Service by you are deducted if you use the Pre-paid Payment Option.

**Cancellation of the Service** means the permanent ending of the supply of the Service.

**Data Only Plan** has the meaning as described in section 3 of the Special Conditions and Service Description for amaysim Data Only.

**Data Top-Up** has the meaning as described in section 5 of the the Special Conditions and Service Description for amaysim Mobile Data Only.

**Emergency** means a situation, which, unless immediately remedied, has the potential to endanger life or safety or causes an immediate risk to property.

**Emergency Services** are organisations which protect public safety in Emergencies, including ambulance, fire and police services.

**Flagfall** means a fee payable on connection of a telephone call, regardless of the length of the call.

**General Terms** means the document titled "amaysim General Terms for the Standard Form of Agreement (SFOA)" that is part of the Agreement, as amended from time to time.

**GSM** means Global System for Mobile Communications, the international standard under which most international mobile operators work.

**IMEI Blocking** means blocking a mobile phone by means of its International Mobile Equipment Identity number, so that it cannot be used on any GSM network.

**International Roaming** means using the Service outside Australia on networks operated by telecommunications suppliers with whom we have made arrangements to carry the network traffic of our customers.

**MNP** means Mobile Number Portability, a function to enable the transfer of MSNs between mobile telephone service suppliers.

**Mobile Data Only** means one of the Mobile Data Only Plans as described in this Service Description.

**MSN** means Mobile Service Number (in other words, your mobile telephone number).

**MSN Maintenance Option** is defined in the section of the General Terms titled "MSN Maintenance Option".

**National Broadband Network** means the broadband network which provides Australian Premises with access to a broadband Internet as operated by NBN Co Ltd.

**Network** means facilities made available by amaysim and operated by Optus for the purpose of providing the Service.

**Optus Group Company** means Singapore Telecommunications Limited (ARBN 096 701 567) and each of its Related Corporations.

**Payment Method** means the method you use to purchase your Airtime Credit or pay your bills.

**Payment Option** means the method you use to pay for the Service, which can be Pre-paid (that is, payment in advance) or Post-paid (that is, payment in arrears through the payment of issued bills).

**Passive Period** means the period after expiry or exhaustion of your Airtime Credit during which you cannot use the Service to make outgoing calls (excepts calls to Emergency Services), or to send SMS or MMS or to download or upload data, as further described in the section of the Service Description titled "Airtime Credit Validity".

**Personal Information** has the same meaning as defined in the *Privacy Act 1988* (Cth) as amended, varied or supplemented from time to time.

**Personal Login Area** means your personal area on [www.amaysim.com.au/myamaysim](http://www.amaysim.com.au/myamaysim) where you can (amongst other things) administer your details, check your usage and download your invoices.

**Plan** means the specific access and pricing arrangements for the Service that you have chosen, including how much you will be charged for your use of the Service. If you have not specifically selected a Plan, your Plan is the "amaysim As You Go" Plan.

**Post-paid** is defined in the section of the Service Description titled "The amaysim Post-paid Payment Option".

**Post-paid customer** means a customer of amaysim that pays for their usage of the Service following receipt of a bill.

**Pre-paid** is defined in the section of the Service Descriptions titled "The amaysim Pre-paid Payment Option".

**Pre-paid Customer** means a customer of amaysim who uses the Prepaid Payment Option.

**Premises** means any land, building, structure, vehicle or vessel whether owned, leased or occupied by You, containing equipment or a NBN Service, or to which the NBN Service is supplied.

**Price Table** the Price Table that is part of the Agreement, as amended from time to time.

**Related Corporation** of a company means another company that is related to that entity in any of the ways specified in section 50 of the *Corporations Act 2001* (Cth).

**Special Conditions and Service Description** means terms and conditions for the use of the Service that apply only to a particular Plan or Option. If are using the amaysim As You Go Plan there are no Special Conditions and Service Description.

**Service** means the amaysim digital communications service and other such services as amaysim may provide to you from time to time.

**Service Hotline** means the main customer service facility operated by amaysim, from which all Service related issues are initially handled, reached by dialling 1300 808 300.

**Service Description** means the document titled "Service Description" that is part of the Agreement, as amended from time to time.

**SIM card** means the Subscriber Identity Module card which is to be used with a mobile telephone to enable the use of the Service.

**SMS** means Short Messaging Service.

**Social Media Sites** means the following social media sites eBay, Facebook, Foursquare, LinkedIn, Myspace, and Twitter.

**Standard Call** means calls to the Australian fixed line network and to any Australian mobile phone network which is not charged at a premium rate.

**Suspension of the Service** means the temporary stopping of access to the Service.

**Value Added Service** means any service or network function, which can be used via the Service other than basic telephone calling and messaging services.

**You / Your** means the customer who contracts with amaysim for a Service including the supply of that Service to another person or party, or who seeks to acquire a Service from amaysim.